

Tile Sensations - Terms and Conditions

WE HAVE DISCUSSED THE FOLLOWING PRODUCT RECOMMENDATIONS, INCLUDING BUT NOT LIMITED TO:

- Field tile
- Bullnose or applicable trim pieces
- Decorative tile
- Accessories (recess-it, better bench, soap dish, etc.)
- Installation materials (grout, caulk, adhesives)
- Sealers/cleaners

INSTALLATION CONSTITUTES ACCEPTANCE OF TILE.
NO RETURNS OR CREDIT PROVIDED FOR USED PRODUCTS.

Tile Sensations is not responsible for blueprint or customer drawing take offs. It is the client's responsibility to order the correct quantity of materials. If additional material is needed, we will provide the same shade and caliber if it is available and only if requested by the client.

CONTRACTOR/CUSTOMER IS RESPONSIBLE FOR CHECKING ALL MATERIAL PRIOR TO INSTALLATION.

Returns, if accepted, are subject to a 35% restocking fee, in addition to return freight. In-stock items, if accepted, are subject to 20% restocking fee. Absolutely no returns on custom orders or field tile not in original factory sealed packaging.

Installation materials have a shelf life & are subject to terms below.

Qualified returns must be made within 14 days after receipt of tile or within 30 days of receipt of sealers, cleaners or installation products.

CUSTOMER IS RESPONSIBLE FOR ASSOCIATED FREIGHT, PACKING, AND/OR PALLET CHARGES. 30 DAYS AFTER YOUR ORDER IS COMPLETE AND READY FOR PICKUP STORAGE FEES WILL BEGIN TO ACCRUE.

Product will not be released without payment. Your outstanding balance is due when your order is ready for pickup. Interest charges will accrue on the balance when tile is ready for pick up.

The unpaid balance will be charged to the Credit/Debit Card on file.

Please note warehouse pickup hours are
Mon – Fri: 8:30am - 4:30pm, other hours by appointment

Please print your name _____

Signature _____ Date _____

I have read and understand the terms and conditions listed above for this and subsequent orders.